

**18/
19**

Annual Report

**Central Australian
Women's Legal Service**

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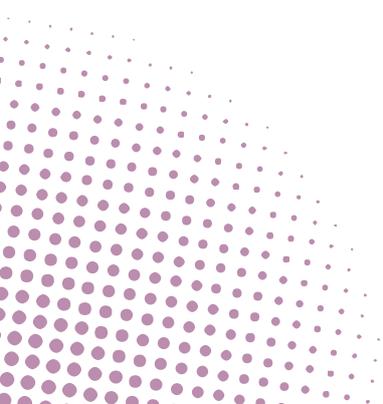
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A MESSAGE FROM THE CHAIR

CAWLS continues to hold its place in our community as a highly regarded provider of legal, social and financial capability services for the women of Central Australia. The ongoing expansion of the service in both Alice Springs and Tennant Creek in response to community needs continues to be a priority and our commitment to our vision remains front of mind for every Board and staff member. Our Mission 'To enable, educate and empower women to better engage in the legal system so their rights are considered and respected' drives our collective work as much today as it did when our service was established in 1996.

Our domestic violence drop-ins have increased by 20% in the past financial year while numbers for clients and other services remain at similar levels to 2017/18. We have extended our non-legal service delivery with the addition of a Trauma Counsellor in 2019 and are now looking to further expand with a financial capability worker to join the team in the second half of 2019.

Delivery of Community Legal Education continues to be a strong focus for CAWLS including regular outreach visits and participation in community events.





Belinda Pearson
Chair

Lobbying for funding continues to be a critical element of work for our service and is ongoing and demanding. Evaluation of the Women's Safety Package was completed in 2018 and with an additional 12 months of funding rolled out for this initiative we are hopeful this will be further extended in the future. The current National Partnership Agreement (NPA) expires at the end of the 2019/20 and a new NPA is currently being negotiated. This may bring further changes to the Legal services sector across Australia and will most certainly influence our service.

CAWLS successfully completed Phase 2 of the National Association of Community Legal Centres Accreditation Scheme and have been actively involved in the development of Phase 3 as representative for the NT CLC's. The Board continues to critically and systematically review our policies and procedures to ensure our service delivers contemporary conditions for all staff and places their wellbeing at the forefront of its considerations. Providing attractive and competitive employment for all members of our CAWLS team ensures that the recruitment challenges faced in remote locations such as Central Australia are mitigated however possible.

Recruiting to fill lawyer positions has been challenging and the Alice Springs staff have done a wonderful job rotating through Tennant Creek to ensure continuity in service delivery. Co-location within Anyinginyi

Aboriginal Health Corporation Stronger Families unit in Tennant Creek has been a successful collaboration. CAWLS had 4 lawyers move on during the year (2 moved interstate and 2 took up other positions in Alice Springs) and 3 volunteers who came from interstate – 1x 3rd year uni student, 1 finishing her placement and 1 lawyer from Sydney who came to Alice Springs and volunteered at CAWLS during her annual leave.

The team at CAWLS, led by Janet Taylor, Managing Principal Solicitor, Anna Ryan, Practise Manager and Alice DeBrenni, Business Manager, is in very safe hands. These leaders continue to pursue funding and learning opportunities that align with our vision of our service and seek out strategic partnerships and relationships through representation on Boards and committees where there can be mutual benefit to our organisation.

The CAWLS Board enjoys a diverse and dedicated membership made up of women from our community who are dedicated to supporting the service to continue to grow and thrive. There was some movement in the Board in 2017/18 with Marguerite Rooke-Baptiste stepping down at the AGM in November and Rene Laan also retiring from duty in late 2018. New members to the board are Angelique Glasson and Nettie Flaherty and these women join the ongoing Board Members who enjoy serving the women of Central Australia and delivering on the mission of our service.

A MESSAGE FROM THE MANAGING PRINCIPAL SOLICITOR

CAWLS MANAGEMENT TEAM

Janet Taylor

Managing Principal Solicitor

Janet has over 20 years' experience as a practitioner working in Darwin, Katherine and Alice Springs in the community legal sector. Having worked in frontline service delivery in the areas of family law, child protection and domestic and family violence, Janet is a committed and passionate advocate around many social issues including access to justice for women. Janet is also a board member of WoSSCA (formerly Alice Springs Women's Shelter) and is a current representative on the Crimes Victims Advisory Committee NT.

Anna Ryan

Practice Manager

Anna commenced working at CAWLS in 2010. Anna worked previously at the Crimes Victims Service Unit as a Case Manager and at CAALAS as a Family/Civil lawyer. Anna has extensive experience in the areas of domestic violence, family and civil law. Anna moved into the role of Practice Manager at CAWLS during 2018 and oversees both legal and non-legal service delivery.

Alice de Brenni

Business Manager

Alice joined CAWLS in February 2017 as Business Manager, overseeing various administration tasks and systems in the practise including grant applications and reporting to funding bodies. Alice is also treasurer for the NT Association of Community Legal Services and has been involved with the development of Phase 3 of the National Association of Community Legal Service Accreditation scheme.

It is an enormous privilege to again be writing this report as the Managing Principal Solicitor of the Central Australian Women's Legal Service.

Domestic and family violence is a core area for CAWLS case work, community legal education and advocacy. Many clients who present at CAWLS for assistance as victims of domestic and family violence also experience overlapping legal issues, for example, assistance may be sought in respect of child protection or family law. This includes a growing number of women who find themselves as respondents to domestic and family violence orders; frequently with inter connected legal issues.

Evidence from our case work highlights that these women are being misidentified as perpetrators of violence by police despite a history of ongoing domestic and family violence. The complexities and significant trauma that our clients deal with on a daily basis is huge and has an enormous effect, not only on the client, but on staff too. CAWLS has been proactive in employing a trauma counsellor and working from a trauma informed practice model. We aim to assist women with all of their legal and non-legal needs in a holistic approach. This is done by continually reviewing our procedures and collaborating with our community stakeholders to ensure a best practice model is provided for those women at risk of or experiencing domestic and family violence. Regardless of these challenges, the CAWLS team have achieved a number of great outcomes for these women.



Janet Taylor
Managing Principal Solicitor

One of the key focus points this year has been the 'Specialist Approach to Domestic Violence' at the Alice Springs Local Court. This is an important initiative by the Northern Territory Government and has been an ongoing process for the past three years. Given the Northern Territory has the highest rates of domestic and family violence per capita in Australia; this is both timely and much needed. The court refurbishment includes a separate space for women. I mention this, as until now, women who attend at court in Alice Springs have never had a safe space or room in which to sit or provide instructions in a secure and confidential setting. This has resulted in women becoming disenfranchised with the court process. As a key stakeholder, CAWLS is keen to ensure women feel welcome and that they are empowered to participate in the court process with positive outcomes.

CAWLS is continually evaluating our service to ensure that we are working in line with government initiatives both local and federally including the NT Gender Equality Framework 2019-2024 which has just completed its first consultation process as this report goes to print. CAWLS is committed to empowering women both in its service delivery and employment initiatives. Over the past year CAWLS has seen success in the employment of three indigenous women. This has been in conjunction with an indigenous training program offered by a local agency who provide on

site mentoring over a period of six months. CAWLS has recently employed two CALD lawyers and we are working closely with other agencies to be able to recruit an indigenous lawyer in the near future.

Funding remains an ongoing issue for our service. Whilst we are currently funded until 1 July 2020 this does not provide ongoing stability for retention and employment of staff or long term service planning. It is very difficult to recruit remotely especially to communities such as Alice Springs and Tennant Creek where isolation, cost of living and airfares to capital cities are very high. We know we are not the only service provider in this situation and await the outcome of how the distribution of funds will be allotted under the new NPA guidelines.

I would like to thank all the amazing women at CAWLS who work tirelessly to provide services to clients in a complex service delivery setting. The daily commitment to advocacy for justice for women is inspiring. Special thanks to Anna Ryan who does an incredible job overseeing management of the legal practice. A big thank you to the members of the Management Committee, especially the Chair, for your dedication to steering this organisation forward with strength and passion; and finally I would like to thank all the clients for inspiring us with their resilience and determination to keeping themselves and their children safe and striving to live their life free from violence.

PARTNERSHIPS & COLLABORATION

Central Australian Women's Legal Service gratefully acknowledges the funding and support received from the Commonwealth Attorney-General's Department, Commonwealth Department of Prime Minister & Cabinet and the Northern Territory Department of Attorney General and Justice.

CAWLS also thanks the Legal Practitioners Fidelity Fund, the NT Government for small grants for International Women's Day, Reclaim the Night and Youth Week activities and the NT Community Benefits Fund for a Vehicle Gift.

At CAWLS we collaborate with government and non-government agencies and services, including participating in regular network meetings and developing and maintaining partnerships. These collaborations are important to our service delivery and ensure our clients receive additional support when required.

In Tennant Creek CAWLS is co-located within Anyinginyi Health Aboriginal Corporation's Stronger Families unit. A resident Lawyer provides advice and representation in a range of areas including Domestic violence, Family Law, Employment, Credit and Debt, Victims of Crime compensation, Child protection, Tenancy, Discrimination and Complaints. CAWLS also provides Community Legal Education to Stronger Families Staff and Clients. CAWLS values this partnership and thanks the Anyinginyi board and staff for their support.





ALICE
SPRINGS



Australian Government
Attorney-General's Department



ABOUT CAWLS

Central Australian Women's Legal Service has been operating in Central Australia for over 22 years. CAWLS delivers a holistic, culturally safe, trauma informed legal service for women in the Alice Springs and Barkly regions including the provision of legal advice and representation.

Vision

We aspire for a future where women and their children are safe, living with dignity and respect.

Mission

Our propose is to help women in Central Australia and the Barkly Region with their legal matters, providing legal assistance, community legal education and specialised support services for those affected by domestic violence.

Values



Integrity

At CAWLS we show integrity through our work practices and our supportive workplace culture. We believe we can make a difference in women's lives for the better.



Inclusion

Our service is available to all women in Central Australia and the Barkly region. We value the individual and group differences within our clientele and staff.



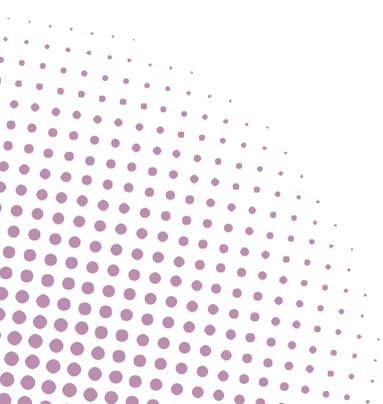
Respect

Our clients are respected and appreciated as valuable members of the community. We give our clients information and advice and allow them to make their own choices.



Quality

We strive for excellence in our service delivery. We are accessible, proactive and responsive to our clients' needs and we have good governance and sound management practices.





During
2018/2019
CAWLS  *Assisted*
800 WOMEN
& 369 *OVER*
with **LEGAL ADVICE**
were **NEW CLIENTS**

93%

*Of our clients
experienced
financial
disadvantage*

OUR BOARD

2018-19

Belinda Pearson	Chair	Annette Flaherty	Secretary
Sabine Wedemeyer	Vice Chair	Jenny Hamilton	Ordinary member
Alison Phillis	Treasurer	Rene Laan	Ordinary member
Angelique Glasson	Public Officer	Megan O'Donohoe	Ordinary member

CAWLS Annual General Meeting

was held on Friday 16th November 2018.

The AGM was attended by CAWLS members and special guests:

- Damien Ryan, Mayor, Alice Springs Town Council
- Narelle Beer, Assistant Commissioner, NT Police
- Robyn Lambley MLA, Member for Araluen
- Jamie de Brenni, Councillor, Alice Springs Town Council

OUR STAFF

Janet Taylor	Managing Principal Solicitor	Crystal Montaldo	Lawyer
Anna Ryan	Practice Manager	Nicole Mazga	Lawyer
Alice de Brenni	Business Manager	Anisha Hegde	Lawyer
Rachael Pliner	Senior & Health Justice Lawyer	Gloria Prentice	Trauma Counsellor
Michelle Alleman	Senior Lawyer	Amanda Perry	Receptionist
Julia Parkin	Senior Lawyer & CLE co-ordinator	Corina Maloney	Client Support
Sophie Quinn	Lawyer	Marissa Klein	Client Support
Amber Russell	Lawyer	Karina Kenny	Administration Officer
		Emma Collins	Administration Support

Special thanks to the staff members who moved on and to the volunteers who assisted CAWLS during the year.

OUR IMPACT

Services

Information

315

Referral

1097

Legal Advice

1168

Legal Tasks

393

Cases (new & ongoing)
open during period

638

Cases closed during
period

250

Clients

Total clients
in period

815

New clients
in period

385

Most common problem types

33%

Domestic & Family
violence

27.5%

Domestic or Family
violence orders

11%

Child contact/
protection order

4%

Injuries/
compensation
claims

24.5%

Other civil
issues inc tenancy/
debt/divorce

Client demographics

Experiencing
financial
disadvantage

730

At risk of or are
homeless

128

Indigenous

572

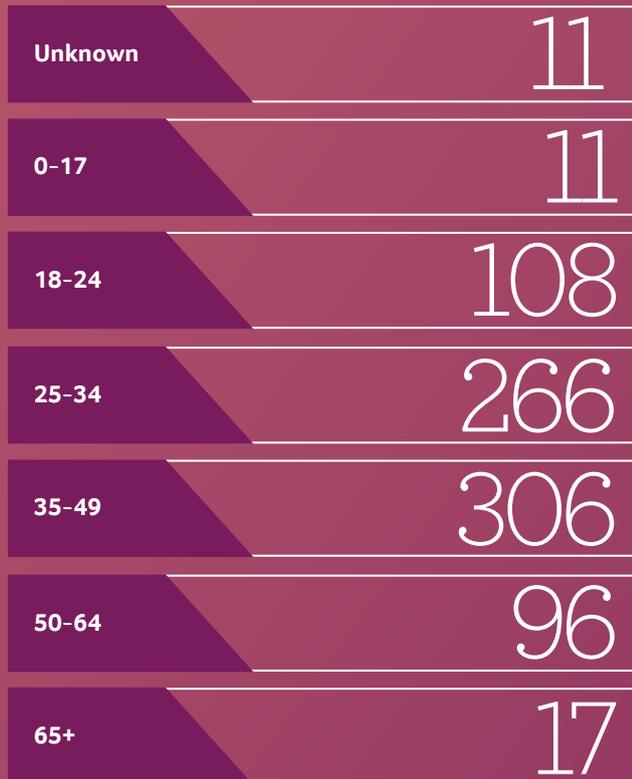
Main language
spoken not
English

310

Living in outer
regional and
remote areas

630

Clients by age



Clients by income level



REPORTS

Generalist Legal Service

Through advice clinics we provide information, advice and representation in a range of civil law areas including Family Law, Child Protection, Discrimination, Credit and Debt, Tenancy, Employment and Victims of Crime Application.

Case Studies

Employment

Sharon* attended CAWLS for advice after she received a notice of termination from her employer. CAWLS assisted Sharon to complete an Unfair Dismissal Application to be lodged with the Fair Work Commission. CAWLS also referred Sharon to the NT Working Women's Centre for ongoing assistance and support.

Will

Josie* attended CAWLS to gain advice in relation to updating her will. Josie instructed that she had not updated her will for about 20 years and was not sure where the original will was, nor did she have any copies. CAWLS gave Josie advice in relation to making a will and referred Josie to a private lawyer.

Probate

Katie* attended CAWLS for advice in relation to contesting her mother's estate. Her mother had passed away and Katie was not a beneficiary under the will. CAWLS gave advice to Katie and referred her to a private lawyer for assistance with the matter.

Family Law

Katrina* attended CAWLS as she had separated from her partner, Ken*. Katrina and Ken had two children together and Katrina wanted to reach an agreement for parenting arrangements. CAWLS assisted Katrina by applying for a grant of aid for family law conferencing through the Northern Territory Legal Aid Commission ("NTLAC"). NTLAC granted aid and facilitated the conference. The parties reached an interim parenting plan for which parent the children would live with and spend time with.

Housing

Bec* attended CAWLS and asked for assistance to transfer her Housing Application from Ampilatwatja to Alice Springs. Our client services officer assisted Bec to attend Territory Housing so that she could sign a statutory declaration to transfer her housing application.





Domestic Violence Legal Service

At CAWLS we understand the interconnected complex legal issues facing our clients, particularly those affected by domestic violence.

CAWLS operates a Domestic Violence drop-in service for women which runs Mon-Friday either face to face or by phone. 100% of women who engage this service receive support as soon as they present including safety planning and legal advice.

CAWLS is a Local Agency for Wesnet phones provided by Safe Connections, an award-winning project of WESNET Safety Net Australia and Telstra. The program provides free, mobile smartphones to survivors of domestic and family violence, sexual assault, and other forms of violence against women. Technology facilitated abuse is a growing concern and is unfortunately becoming much more common. CAWLS staff attend workshops facilitated by the esafety women team who travel around Australia regularly. The Australian Government esafety commissioner provides online resources and have links on their website to assist with cyberbullying, image-based abuse and reporting offensive and illegal content.

Case Studies

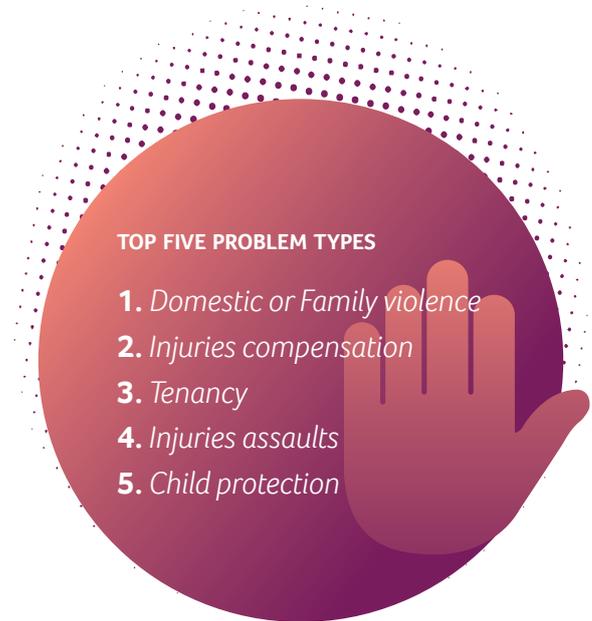
DVO = Domestic Violence Order

DV - drop charges

Jane* attended CAWLS as she was concerned there were criminal charges against Jack* which related to her. Jane did not want the charges to go ahead as she wanted to continue her relationship with Jack. CAWLS assisted Jane by attending court with her on the day Jack's matter was listed for a hearing. CAWLS linked Jane in with the Court Support worker through the Alice Springs Women's Shelter.

DV - downgrade

Bailey* attended CAWLS to seek advice about downgrading her DVO against Bob* from a full no contact to non-intox DVO. Bailey advised that she had heard through family and friends that Bob had been attending a men's behavioural change course and counselling to address his behaviour and she felt that a non-intox DVO would be sufficient for her safety. CAWLS referred Bailey to the Outreach Support team through the Alice Springs Women's Shelter and assisted Bailey to downgrade her DVO.



DV – non-intox

Jade* sought assistance from CAWLS to obtain a DVO against her partner Jacob*, an amphetamine user who often began arguments and would assault Jade when he was under the influence. Jade and Jacob had two children together and whilst Jacob had not done anything in front of the children, Jade was worried that he might. Jade decided that she wanted to remain in a relationship with Jacob, however did not want him to have any contact with her or their children whilst he was under the influence of any drugs or alcohol. CAWLS assisted Jade to obtain a non-intox DVO. CAWLS also provided Jade with a referral for counselling through the CAWLS counsellor.

DVO – full no contact/ Family Law – Children’s recovery

Charlee* attended CAWLS to seek advice to obtain a full no contact DVO against Craig* for herself and her children. Charlee and Craig had separated a few years prior to Charlee attending CAWLS. During the relationship Craig had assaulted Charlee on many occasions. Since separating, Craig had still been assaulting Charlee and assaulted one of their children. Further, Craig had taken one of the children the day prior to Charlee attending CAWLS and refused to return her. There were no family law orders in place, nor any parenting plan. Charlee had been to the police who subsequently did a welfare check on the child who they advised was not harmed. CAWLS wrote to Craig seeking the immediate return of the child. Craig returned the child to Charlee shortly after receiving CAWLS correspondence. After this occurred, Charlee decided that she did not want to go ahead with the full no contact DVO and as such it was not filed with the Court and thus the matter did not go ahead. CAWLS provided further advice to Charlee in relation to obtaining family law orders in regards to the child.

DV - warning letter

Dianne* came to CAWLS when Derrick* began sending her harassing and abusive text messages and facebook messages. CAWLS gave Dianne advice in regards to warning letters and domestic violence orders. Dianne felt that a warning letter would be sufficient enough to make Derrick cease his abusive behaviour towards her. CAWLS assisted Dianne by sending a warning letter to Derrick. Dianne contacted CAWLS approximately a month after the incidents had been occurring and advised that Derricks abusive behaviour towards her had stopped.

DVO – full no contact

Kelly* attended CAWLS seeking advice in relation to obtaining a DVO against her ex-partner Kym*. Kelly had a DVO against Kym and when it was in place, Kym had breached the DVO and assaulted Kelly. At the time, police had criminally charged Kym and he was in jail. Kelly attended CAWLS because the DVO had expired and Kym was telling his family that when he was released from prison (which was fast approaching), that he would find Kelly and hurt her again. CAWLS assisted Kelly to obtain a full no contact DVO for a period of two years which was served on Kym and confirmed whilst Kym was in prison.

Love Bites training

Love Bites is an education program that focuses on the development of respectful relationships and violence prevention for 15-17 year olds. CAWLS has several staff members who have completed the training and deliver the program in Central Australia and the Barkly region. LOVE BiTES is based on best practice standards for education programs as recommended by the Federal Government funded Australian Domestic and Family Violence Clearing House and other leading academics in the area of violence against women.

Lifeline Applied Suicide Intervention Skills Training

Threats of suicide by clients are increasing and CAWLS staff are attending this vital training provided by Lifeline in Alice Springs. The training covers topics such as recognising when someone might be thinking of suicide, responding in ways that clarify and address suicide risk and working together to review risk and increase safety.

Domestic Violence Unit & Health Justice Partnerships Alice Springs

CAWLS provides wrap-around legal and non-legal services for Women at risk of or experiencing Domestic and Family Violence.

Through Health Justice Partnerships CAWLS provides on-site assistance to women at health centres in Central Australia including the Alice Springs Hospital and Central Australian Aboriginal Congress. These women are then linked in to CAWLS client support services for assistance with interconnected non-legal issues.

Women's Economic Security Package

As part of the Women's Economic Security Package (which was announced in November 2018), the Australian Government is investing in new funding from 2019 to 2020. This funding will allow family law services and initiatives to support women and their families to recover financially after separation. This package includes ongoing funding to existing Commonwealth-funded specialist domestic violence units (DVUs) and health justice partnerships (HJPs). This will allow for existing services to continue and expand services to include financial support services such as financial advice, counselling and literacy. In early May, CAWLS had a visit from delegates from the Australian Government Attorney General's Family Safety Branch. The delegates met with CAWLS Management and Board discussing the ongoing development of CAWLS specialist domestic violence units & health justice partnership in Alice Springs and Tennant Creek.

Responding to Family Violence' Seminars

CAWLS Health Justice Lawyer facilitated four Responding to Family Violence training seminars in 2018/19.

This free training is an opportunity for professionals to gain deeper insight and knowledge into how to identify domestic violence and respond to disclosures of domestic violence (including referral pathways). There are presenters from a range of services, including WoSSCA, CAWLS, the Sexual Assault Referral Centre, Tangentyere Council and NPY Women's Council.

TOP FIVE PROBLEM TYPES

1. Domestic or Family violence
2. Parenting plans
3. Child contacts or orders
4. Child protection applications/orders
5. Injuries compensation



Client support

CAWLS client support officers offer non legal assistance to clients in many areas including:

- Assistance with Housing and Centrelink applications, and the gathering of supporting documentation
- Supporting clients making statement or reports to the Police
- Making referrals and/or supporting clients to access employment, financial counselling, emergency relief (accommodation, fuel, food etc.).
- Assistance with all aspects of family law proceedings (eg, family conferencing and report writing, organising access visits)
- Assisting with Community Legal Education at various town camps and Outreach to Santa Teresa
- Assistance with bills and banking issues
- Support with drug and alcohol rehabilitation
- Transportation (when related to matters being handled by CAWLS)

Case Study

Helen *was in hospital after being assaulted by her partner and had a broken leg. She had been the subject to ongoing domestic violence throughout their relationship. Helen wanted help from CAWLS to make enquiries with the police regarding the police DVO against her ex-husband.

Helen's young daughter was also in the care of her ex-partner. It was agreed between them both that the daughter would live with him and family law orders were made accordingly. Helen then told CAWLS that her ex-partner had not allowed any access to her daughter recently and that she wanted assistance with how to go about getting access. Helen was unsure when the family law orders were made and what exactly they said. CAWLS assisted Helen with obtain a copy of the orders and providing relevant advice. Helen also instructed that she had experienced domestic violence with her ex-partner during their relationship and there had been recent incidents of violence. Helen sought assistance from CAWLS to obtain a DVO to protect herself from any further harm. CAWLS also assisted the Helen with a victim's compensation for injuries sustained and ongoing domestic violence assistance.

Some words from our clients

“ Very impressed with the service. ”

“ Very easy to find and contact. ”

“ Was amazed on how quick they were. ”

“ Friendly, safe environment for me to seek legal advice. ”

“ Outstanding advice which has helped me and my son. ”

“ The assistance provided was very helpful. ”

“ Absolutely amazing! ”

“ I was treated extremely well! I'm so very grateful for how amazing the lawyer was with me. I felt she went above and beyond to help me. Thank you. ”



Trauma Counselling

In May 2019 Gloria Prentice started in the new role of 'trauma counsellor' at CAWLS. Gloria has experience working with people with stories of suffering and resilience across a wide spectrum of life situations and cultures, including people damaged by substance use, people from war-torn countries and marginalised peoples. Gloria comes with a demonstrated commitment to social justice and the intrinsic worth of every individual.

Gloria works from a foundational belief in a client-centred approach which values people's strengths and experience in coping with life's challenges. Being trauma-informed means Gloria is aware of the importance of a sense of safety and trust as a part of healing. Additionally it means she is informed about the physiological and emotional impact of trauma upon people's daily lives and strategies to reduce these effects.

There are different schools of thought about trauma recovery and or resolution as it is a field where research is ongoing. There are many exciting non-verbal approaches including body work and tactile therapy, using rhythm such as drumming, tapping, drama, music and visual symbols of expression. Most agree that the therapeutic relationship of trust is fundamentally important. Talking about the trauma in detail is not always the best option, and in certain circumstances this can risk further instability. A person has to be ready.

While Gloria is trauma-informed her grounding comes from an empathic style of listening deeply to people's stories. People we see for counselling have different needs including a focus on present issues which require strengths-based support; goal-focused work and some have not been able to voice their private worries.

At CAWLS we have a comfortable and inviting space created where people can relax to talk about whatever is on their mind knowing that their reality of life is what is important in this room.

Complex PTSD or complex trauma comes about from multiple traumas resulting in a state of constant alert. Developmental trauma describes a lifetime of traumatic experiences that have interfered with a person's development since childhood.

Post-Traumatic Stress (PTSD) became known widely in relation to soldiers returning from war being unable to 'fit' back in to society. PTSD can follow any sudden and distressing event. It is characterised by flashbacks, intrusive memories, edginess, insomnia, nightmares and irritability. When someone has a flashback it feels like an event is actually still happening, set off by a sound, smell or vision. When someone is having a flashback their pulse will increase as blood is pumped faster ready for attack and survival. People recover more quickly if there is support and stability in their lives. The nervous system whose job it is to keep us balanced goes into fight or flight mode ready for action when our internal alarm goes off. Sometimes when traumatic events continue our nervous system gets stuck in alarm mode, always expecting the worst all the time.

Case Study Anecdotes

This is a general mix of contacts rather than a case study modelled on one client. It is an anecdotal mix of contact and outcomes. Typically, many people come once and the arrangement is left open for them to consider, if they are uncertain about ongoing counselling. Sometimes it is only through being free to express thoughts and feelings that people come to discover what it is that brings them to counselling.

Trauma Informed Practice training

CAWLS staff participate in regular Trauma training. Learning about trauma and how it can affect people is not only interesting but vital knowledge for our staff as many of our clients have experienced trauma in their lives. Providing a trauma informed approach within a legal context throws up many challenges for both lawyers and clients and at CAWLS we are always looking for ways to improve our client’s experience.

CAWLS
Women's Legal Service

1 Stott Tce, Westpoint Building
Alice Springs NT 0870
Free Call: 1800 684 055
Phone: (08) 8952 4055
E-mail: enquiries@kawls.org.au
8:30-5pm: Monday-Friday

TRAUMA COUNSELLING
Free and confidential counselling for women is now available at CAWLS

COUNSELLING CAN HELP YOU TO

- Understand feelings
- Find strengths
- Relate better with others
- Have less stress

ABOUT COUNSELLING

- Talk in a safe and private space
- Discover changes you would like to make in your life
- Explore what works best for you
- Talk at your own pace

OUR COUNSELLOR HAS EXPERIENCE HELPING PEOPLE WITH

- Trauma
- Family & relationship difficulties
- Drug & alcohol issues
- Dealing with difficult emotions

Talk to our receptionist to make an appointment
Ph: 89524055
Freecall: 1800 684 055
Email: enquiries@kawls.org.au
CAWLS is open 8.30am-5pm Monday - Friday

Examples

#1:

A woman who is currently in an abusive relationship and initiated a second session herself some weeks later. She explored her feelings which were strongly towards the need for change. She wanted to make a third appointment which she has not attended. However, she knows it is here if she needs to come back. A DVO for non-intox and non-harm is in place.

#2:

A client is currently tracking her own physiological and emotional reactions to incidents over the week; a practice she finds rewarding. This strategy is building self-awareness which goes towards being able to manage her feelings. She is handling a complex situation where this insight increases her ability to pause and reflect on her reactions, to make decisions in her children’s best interests.

#3:

A once-off client who suffered a single incident of violence from a known person which was out of character and unexpected, attended for one session. The woman was comforted by a family member directly following the attack. She was assisted in recovery by her strong network of friends and family support, a widely recognised element of healing in Post-Traumatic Stress. A police DVO for no-contact was taken out by the police.

#4:

A client having completed several weeks counselling decided to focus primarily on the relationship with her psychologist of many years, which was a good outcome for her.

#5:

A client arrives very clear about her personal goals which involves strengthening her inner resources to enhance her ability to negotiate for her child’s needs. In this case a clear pathway of steps could be established in the first session with a second session requested.

#6:

A client working remote in Alice for only a few days took advantage of two sessions to assist her to manage an ex-partner pursuing her and her child after 6 months no-contact, after he realised she had left her original state. The sessions included psycho-education on calming strategies. Counselling is still available through phone contact.

Domestic Violence Unit Tennant Creek

CAWLS provides legal assistance including court representation and referrals to other appropriate services to women in the Barkly region. February 2019 marked 1 year since CAWLS commenced operating a permanent service in Tennant Creek.

CAWLS office in Tennant Creek is co-located within Anyinginyi Aboriginal Health Corporation's Stronger Families Unit. CAWLS Tennant Creek lawyer sees clients on a drop-in basis providing legal advice, court support and providing referrals linking clients in to other appropriate services, attending network meetings and linking with other legal service providers to delivery community

Case Study

Kerry* lives on a remote community in the Barkly Region. Her relationship to her ex-partner Damien is characterized by violence and control. Damien has not accepted their separation, and uses the couple's children to force Kerry to spend time with him. He picks them up early from school so Kerry will have to go to his house, and sometimes he physically removes them from Kerry's house. The children are frightened of Damien, so Kerry is unwilling to leave them alone with him. This means she spends most days and evenings at Damien's house. Damien also remains physically and verbally abusive. He stalks and jealouses Kerry constantly. As they both live on a small community, Kerry was unable to avoid Damien and his abuse. Kerry tries to report him to police, but he tells them she starts the fights.

After an incident where Damien threatened to stab Kerry, she reported him to police and obtained a no harm DVO against him. The next day, Damien attended and requested a no harm DVO be made against Kerry as well. Police agreed, and made a DVO which did not allege Kerry had abused Damien, but merely said she could not expose their children to abuse.

CAWLS appeared for Kerry in this matter on a duty basis, and successfully made submissions that this application be dismissed for lack of grounds. The DVO protecting Kerry was confirmed, and with CAWLS help the DVO against her was withdrawn.



Community Events

During 2018/19 CAWLS lawyers participated in several community events in Tennant Creek and the wider Barkly region.

Tennant Creek Show

The Tennant Creek show is an important community event and CAWLS had a stall at the show in July 2018. The lucky dips and balloons were very popular!



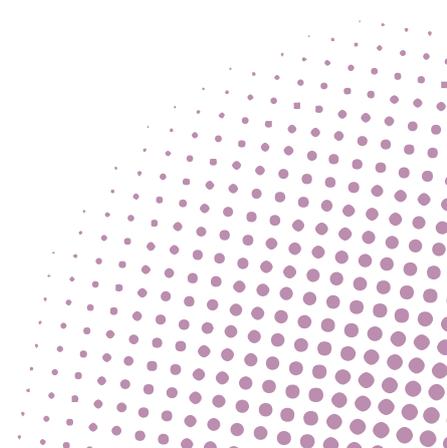
Alpurrulum Family Day

CAWLS was very excited to attend the Family Fun day at Alpurrululam in September 2018. Alpurrululam is located approx 570 kms from Tennant Creek close to the Queensland border. It was a great community event and well worth the long trip there and back!

White Ribbon March

In November 2018 CAWLS Tennant Creek lawyer, and the ladies of the Stronger Families Women’s Centre, spent the morning preparing a banner to carry at the Tennant Creek White Ribbon March on 23rd November. Designed by the ladies of the Stronger Families Women’s Centre, the banner called on the community to stand up and speak out against family violence. The curved symbols on the banner represent adults and children sitting down to have a yarn together about ending domestic violence.

The turnout for the White Ribbon March in Tennant Creek included representatives from BRADAAG, the Refuge, Barkly Work Camp, Catholic Care, and the Tennant Creek High school. CAWLS was represented by our lawyer Nadia Baldissi - Winderlich, who was with the Anyinginyi Stronger Families ladies carrying the banner they’d made earlier that week. The event culminated with the men of Tennant Creek linking arms and repeating the White Ribbon Vow.



Community Legal Education

CAWLS provides Legal Education to the wider community through attending community events, participating in awareness campaigns, developing education materials and providing an outreach service visiting local organisations, town camps and remote communities.

The CAWLS Community Legal Education (CLE) team are continuously busy delivering CLE sessions across Alice Springs, Tennant Creek and further afield working with a range of different community and staff groups. CAWLS legal education sessions include a range of topics in relation to different areas of law including domestic violence orders, family law, care and protection of children, housing and money matters.

In Alice Springs our CLE program has continued to include regular visit Town Camp Community Centres at Larapinta Valley, Little Sisters, Charles Creek, and Warlpiri Camp. A CLE highlight for 2018/19 have been monthly visits to Santa Teresa community. CAWLS staff have worked with AAAC Aboriginal Corporation to run education sessions and outreach visits at the Santa Teresa hair salon.

In the Barkly, CLE has been regularly delivered at Barkly Regional Alcohol and Drug Abuse Advisory Group (BRADAAG), Red Cross Main Street Gardens and Anyinginyi Stronger Families program. We were also very excited to be able to visit Alpururulam community for their Family Celebration Day in September 2018.

CAWLS was also very pleased to work with the Midwifery Group Practice and Tennant Creek Women's Refuge to provide training on domestic violence orders and mandatory reporting for their staff.

NT Community Legal Education Workshop

The NT CLE Workshop is a yearly professional development event where people from the NT and beyond, share skills and tools to plan, deliver and evaluate community legal education (CLE) in Northern Territory settings. The aim is to strengthen community understanding of the law and our relationships with other people doing similar work.

It's a hands-on workshop (no boring lectures allowed!) to learn through practical "how to" sessions.

In 2018 the workshop was held in Alice Springs and in 2019 the workshop was held for the first time in Katherine.

The workshop is a great learning opportunity for anyone working in the community sector featuring guest speakers from around the territory and interstate and is also a great opportunity for networking and collaborating with representatives from other community organisations.



Community Engagement

Sisters in Law project

CAWLS and local radio station 8CCC successfully applied for a grant to develop a project called Sisters in Law.

The grant is to produce a Legal education series comprising of twelve 30 minute episodes, broadcasting on 102.1FM 8CCC Alice Springs and Tennant Creek including a Podcast which will be available online. Hosted by lawyers from the Central Australian Women's Legal Service (CAWLS), the show provides information about the law, women's rights and access to justice and will include guest interviews with local service providers.

Desert Harmony Festival 2018 (Tennant Creek)

CAWLS partnered with CAAFLU and the NT Legal Aid Commission at the Desert Harmony Festival in Tennant Creek. The Yawirri (kangaroo) youth space was a safe space for young people to get creative while engaging with legal services staff.

Stress Less in the Park 2018 (Alice Springs and Tennant Creek)

Stress Less in the Park is an important annual event in both Alice Springs and Tennant Creek. CAWLS staff attended the day in both locations along with many other services promoting positive mental health and social and emotional wellbeing.

Reclaim the Night 2018

ALL spaces, public and private, should be safe for ALL women ALL of the time. CAWLS staff were really proud to stand alongside other Alice Springs women and organisations at the Reclaim the Night event in October 2018. We called for an end to physical and sexual violence against women and their children.

International Womens Day 2019

A major event on the CAWLS calendar each year is International Womens Day. In 2019 CAWLS, in partnership with the Tangentyere Women's Family Safety Group, hosted a movie night to celebrate International Women's Day on March 8th. The movie screened was "On the Basis of Sex" inspired by the true story of Ruth Bader Ginsburg. The film tells a story of a passionate attorney and new mother in her fight for equality, That leads to her later becoming a Justice of the US Supreme Court, a position she still holds today.

Youth Week 2019

In April 2019, thanks to an NT Government Youth Week grant. CAWLS was able to bring facilitators Ashlee Crane, Linh Dan Ta and Sita Sargeant from Jasiri Australia to run workshops for middle school students.

Jasiri Australia is an organisation that runs self-defence classes as well as violence de-escalation and confidence workshops. These workshops help teach young people how to defend themselves if they are in an unsafe situation as well as teach relaxation techniques for anxiety.

The workshops ran from the 8th to the 10th of April and were well received by the students at participating schools.

Law Week 2019

Law week aims to connect the community with legal services across the NT and to provide more information about services legal agencies can provide to the community.

Many events took place for Law Week across the NT including workshops and lunches. CAWLS celebrated Law week with Kelly Grainger and Maria Savvas who were visiting Alice Springs from the Law Society NT. There was also a dinner at the end of the week with an engaging speaker, Adam Drake and delicious food at the Star of Alice.



Meetings



Meeting with the Prime Minister

In August 2018 CAWLS' representatives Belinda Pearson, Janet Taylor and Alice de Brenni had the opportunity to meet with (then) Prime Minister Malcolm Turnbull, Senator Nigel Scullion and Councillor Jacinta Price to discuss the Federal Government's Women's Safety Package.

The package announced by Prime Minister Turnbull in late 2015 was one of the important measures by the Federal Government to provide a safety net for women and children at high risk of experiencing violence. This vital funding has improved and enhanced CAWLS frontline support and services for those women in Central Australia and Barkly Region who are at risk of or experiencing domestic or family violence.



Visit from Kay Patterson – Age Discrimination Commissioner

CAWLS was visited in September 2019 by Kay Patterson, Age Discrimination Commissioner. Following the meeting, CAWLS received this message-

"Thank you to the lawyers at Central Australian Women's Legal Service Inc. for the opportunity to hear about their work and in particular their Health Justice Partnership projects. Good to have forged a relationship and planned for more conversations in the future."



Visit from The Hon Michelle Landry MP

CAWLS was visited in January by Hon Michelle Landry MP, Assistant Minister for Children and Families. The visit to CAWLS was part of a week-long tour the Minister undertook travelling around the Northern Territory.



Visit by the Administrator of the Northern Territory

CAWLS was visited in March by Her Honour the Honourable Vicki O'Halloran AM, Administrator of the Northern Territory. Staff and board members enjoyed the opportunity to talk with the Administrator about the important work CAWLS undertakes for women in our Community.

Advocacy

CAWLS contributes to law and policy reform and advocacy campaigns to raise awareness of legal issues affecting our clients.

This is important work undertaken by CAWLS on a regular basis. All staff are invited to contribute to submissions. Some of the advocacy work undertaken during 2018/19 include:

- Presentation at Start of the Top Family Law conference in Darwin
- CLC inclusion of services for Cth Elder Abuse funding
- Contribution to Territory Families good practice review of domestic, family and sexual violence Services in the NT.
- Victims of Crime reform
- Victims Charter of Rights
- National Partnership Agreement review submission
- NT Attorney General review of Domestic Violence legal services
- Development of the Domestic Violence specialist court in Alice Springs
- ANROWS
- 1800RESPECT Disability Pathways Northern Territory consultation
- Barkly Regional Deal – NGO meetings
- NT Dept of Housing legal services
- Sex Workers Discussion Paper policy submission
- Women's Safety Package evaluation
- Family Law Amendment (Family violence and cross-examination of Parties) Bill 2018 (Cth)
- Domestic & Family violence Information Sharing Bill 2017 (NT)



FINANCIALS

Directors' Declaration

The names of the members of the committee of the association during or since the end of the financial year are:

Belinda Pearson - Chairperson
 Sabine Wedemeyer - Vice Chairperson
 Anne Flaherty - Secretary
 Alison Phillis - Treasurer
 Angelique Glasson - Public Officer
 Jennifer Hamilton - Committee Member
 Rene Laan - Committee Member - resigned
 Megan Donohoe - Committee Member - resigned

The principal activity of the association during the last financial year was the operation of a community legal firm. No change to the nature of these activities occurred during the year.

In our opinion:

1. the accompanying financial report as set out on pages 2, being a special purpose financial statement, is drawn up so as to present fairly the state of affairs of the Association as at 30 June 2019 and the results of the Association for the year ended on that date;
2. the accounts of the Association have been properly prepared and are in accordance with the books of account of the Association.
3. there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:

Alison Phillis
 Committee member  Committee member 
 Dated this 12th day of September 2019

Statement of Profit or Loss

For the Year Ended 30 June 2019

	2019	2018
	\$	\$
Revenue from ordinary activities	1,843,357	1,622,932
Expenses from ordinary activities	(1,792,916)	(1,549,151)
Surplus / (Deficit) after ordinary activities	50,441	73,781
Accumulated funds at the beginning of the year	416,996	343,215
Accumulated funds at the end of the financial year	467,437	416,996

Assets and liabilities statement

30 June 2019

	Note	2019 \$	2018 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	2	1,104,442	949,437
Trade and other receivables	3	403	240
TOTAL CURRENT ASSETS		1,104,845	949,677
NON-CURRENT ASSETS			
Plant and equipment	4	154,285	147,639
TOTAL NON-CURRENT ASSETS		154,285	147,639
TOTAL ASSETS		1,259,130	1,097,316
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	5	95,373	50,010
Employee provisions	7	77,913	84,538
Other liabilities	6	555,243	501,347
TOTAL CURRENT LIABILITIES		728,529	635,895
NON-CURRENT LIABILITIES			
Employee provisions	7	63,164	44,425
TOTAL NON-CURRENT LIABILITIES		63,164	44,425
TOTAL LIABILITIES		791,693	680,320
NET ASSETS		467,437	416,996
MEMBERS' FUNDS			
Retained surplus		467,437	416,996
TOTAL MEMBERS' EQUITY		467,437	416,996

Notes to the Financial Statements

For the Year Ended 30 June 2019

The financial statements cover Central Australian Women's Legal Service Incorporated as an individual entity. Central Australian Women's Legal Service Incorporated is a not-for-profit Association incorporated in the Northern Territory under the *Northern Territory Associations Act 2017* ('the Act').

The functional and presentation currency of Central Australian Women's Legal Service Incorporated is Australian dollars.

1 Summary of Significant Accounting Policies

(a) Basis of Preparation

This financial report is a special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Northern Territory Associations Act 2017 & the needs of the members. The committee has determined that the Association is not a reporting entity.

The financial report has been prepared on an accruals and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(b) Property, Plant and Equipment

Property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all property, plant and equipment is depreciated over the useful lives of the assets to the Association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line or diminishing balance basis over the assets useful life to the Association, commencing when the asset is ready for use.

Leased assets and leasehold improvements are amortised over the shorter of either the unexpired period of the lease or their estimated useful life.

(c) Financial instruments

Financial instruments are recognised initially on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

(d) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less.

(e) Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting year. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

(f) Income Tax

No provision for income tax has been raised in these accounts.

(g) Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the entity and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

All revenue is stated net of the amount of goods and services tax (GST).

(h) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

2 Cash and cash equivalents

	2019	2018
	\$	\$
Cash on hand	400	343
Cash at bank	1,104,042	949,094
Cash at bank and in hand	<u>1,104,442</u>	<u>949,437</u>

3 Trade and other receivables

	2019	2018
	\$	\$
CURRENT		
Trade receivables	403	240
Total current trade and other receivables	<u>403</u>	<u>240</u>

4 Property, plant and equipment

Plant and equipment		
At cost	88,771	85,061
Accumulated depreciation	(78,990)	(71,485)
Total plant and equipment	9,781	13,576
Motor vehicles		
At cost	71,860	71,860
Accumulated depreciation	(51,317)	(44,628)
Total motor vehicles	20,543	27,232
Office equipment		
At cost	111,855	81,453
Accumulated depreciation	(81,158)	(56,393)
Total office equipment	30,697	25,060
Improvements		
At cost	260,057	239,893
Accumulated depreciation	(166,793)	(158,122)
Total improvements	93,264	81,771
Total plant and equipment	154,285	147,639
Total property, plant and equipment	154,285	147,639

5 Trade and other payables

	2019	2018
	\$	\$
CURRENT		
Unsecured liabilities		
Trade payables	18,097	7,524
Superannuation payable	11,674	10,770
PAYG payable	19,128	14,631
Other payables	46,474	17,085
	95,373	50,010
	95,373	50,010

6 Other financial liabilities

	2019	2018
	\$	\$
CURRENT		
CAWLS	165,739	131,024
TC DVU	147,674	82,640
DVLS	123,047	148,430
Womens safety package	118,233	139,253
Reclaim the night	550	-
Unexpended grants carried forward	555,243	501,347

7 Employee Benefits

	2019	2018
	\$	\$
Current liabilities		
Annual leave	77,913	84,538
	<u>77,913</u>	<u>84,538</u>
Non-current liabilities		
Long service leave	63,164	44,425
	<u>63,164</u>	<u>44,425</u>

Independent Audit Report to the members of Central Australian Women's Legal Service Incorporated

Report on the Audit of the Financial Report

Opinion

We have audited the accompanying financial report, being a special purpose financial report of Central Australian Women's Legal Service Incorporated (the Association), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Association for the year ended 30 June 2019 is prepared, in all material respects, in accordance with the Northern Territory Associations Act 2017.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the auditor independence requirements of the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note of the financial report, which describes the basis of accounting. The financial report is prepared to assist the Association in meeting the requirements of the act. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the Association and should not be distributed to or used by parties other than the Association. Our opinion is not modified in respect of this matter.

Responsibilities of Management and Those Charged with Governance

Management is responsible for the preparation and fair presentation of the financial report in accordance with the Northern Territory Associations Act 2017, and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

Perks Audit
Perks Audit Pty Ltd
Suite 7, 4/8 Gregory Terrace
Alice Springs NT 0871



Peter Hill
Director
Registered Company Auditor

Dated this 19th day of September 2019

Disclaimer

The additional financial data presented on page 11 is in accordance with the books and records of the Association which have been subjected to the auditing procedures applied in our statutory audit of the Association for the year ended 30 June 2019. It will be appreciated that our statutory audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than Central Australian Women's Legal Service Incorporated) in respect of such data, including any errors of omissions therein however caused.

Perks Audit

Perks Audit Pty Ltd
Suite 7, 4/8 Gregory Terrace
Alice Springs NT 0871

P Hill

Peter Hill
Director
Registered Company Auditor

Dated this *19th* day of September 2019

Detailed profit and loss

30 June 2019

	2019	2018
	\$	\$
INCOME		
Grants - Department of Justice	840,000	836,936
Grants - Attorney General - Operations	800,000	625,000
Australia Government Dept of PMC	188,695	188,695
Recovered client expenses	21,593	12,971
Interest Received	19,663	9,023
Legal Practitioners Fidelity Fund	15,000	-
Other income	6,601	10,930
Youth week grant	2,000	-
Film grant	1,900	2,650
Reclaim the night	1,800	-
TOTAL INCOME	1,897,252	1,686,205
Add: Unexpended grants brought forward	501,347	438,074
Less: Unexpended funds carried forward	(555,243)	(501,347)
TOTAL INCOME	1,843,356	1,622,932
LESS EXPENSES		
Salary & wages	1,246,880	1,066,883
Superannuation	120,731	101,718
Rent	71,933	70,129
Depreciation	43,870	39,639
Other premises expenses	38,946	21,170
Travel & accommodation	32,534	27,326
Conferences & workshops	22,979	13,165
Repairs and maintenance	21,036	27,609
Promotion of service	17,417	14,314
Motor vehicle expenses	16,076	9,433
Accounting/Auditing	14,655	17,120
Insurance	13,722	10,507
Staff recruitment	13,295	2,129
Leave provision movement	12,115	16,915
Staff training	11,528	9,327
Practising certificate	10,736	15,361
Telephone	10,293	8,292
Relocation expenses	9,713	3,024
Stationery	9,192	9,767
Electricity	9,112	8,575
Staff amenities	7,449	6,350
NACLC contribution	7,000	6,400
Membership & subscriptions	6,491	7,182
Barrister fees	4,524	660
Meeting expenses	4,315	5,124
Legal library	4,259	4,638
Security	3,109	8,045
Client disbursements	2,567	3,273
Postage	1,719	1,920

	2019	2018
	\$	\$
Internet	1,345	1,758
Books / DVDs	1,314	417
Sundry expenses	874	508
Kitchen materials	696	626
Bank fees	290	704
Bookkeeper	200	9,084
Interest expense	-	59
TOTAL EXPENSES	1,792,915	1,549,151
SURPLUS / (DEFICIT) FOR YEAR	50,441	73,781



CAWLS

Women's Legal Service

Phone: 08 8952 4055

Fax: 08 8952 4033

Free call: 1800 684 055

Email: enquiries@cawls.org.au

Web: www.cawls.org.au

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